We host over 100 programs a year, from small-sized executive forums to large-sized industry conferences; from one-day meetings to five-day schools. Each year, our programs bring together over 6,300 energy professionals. Simply put, we offer something for everyone in the electric and natural gas utility industries. Each of our programs fall into one of the following four categories.

- **Executive Forums**: Peer-to-peer sharing around specific functional areas. Open to leaders at Member energy companies who work in the forum’s functional area.
- **Executive Leadership Summits**: Strategic executive-level programs and development opportunities for Member energy and service companies.
- **Industry Forums**: Peer-to-peer sharing around broad functional areas. Open to energy and service companies.
- **Skills Development**: Hands-on training workshops and schools to teach essential skills. Open to energy and service companies.

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**SCHEDULED UPCOMING PROGRAMS**

*Don’t see what you’re looking for? WEI programs are scheduled continually throughout the year and additional program dates and locations are announced regularly. Please visit westernenergy.org/programs for the most up-to-date listing.*

<table>
<thead>
<tr>
<th>Date</th>
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<tr>
<td>Apr 19-22</td>
<td>Virtual Operations Conference</td>
<td>Eric Christenson <a href="mailto:christenson@westernenergy.org">christenson@westernenergy.org</a></td>
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<tr>
<td>Apr 28</td>
<td>Virtual Emergency Response + Assistance Practices</td>
<td>Beverly Woolf <a href="mailto:woolf@westernenergy.org">woolf@westernenergy.org</a></td>
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<td>Virtual Overhead Underground Electric Distribution</td>
<td>Traci Pepper <a href="mailto:pepper@westernenergy.org">pepper@westernenergy.org</a></td>
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<tr>
<td>May 5</td>
<td>Virtual Key Accounts</td>
<td>Christopher Lee <a href="mailto:lee@westernenergy.org">lee@westernenergy.org</a></td>
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<tr>
<td>May 5-6</td>
<td>Virtual Human Resources</td>
<td>Jessica Grant <a href="mailto:grant@westernenergy.org">grant@westernenergy.org</a></td>
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<tr>
<td>May 5-7</td>
<td>Virtual Energy Management</td>
<td>Kris Taylor <a href="mailto:taylor@westernenergy.org">taylor@westernenergy.org</a></td>
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<td>May 6-7</td>
<td>Virtual Electric Utility Fundamentals + Insights</td>
<td>Eric Christenson <a href="mailto:christenson@westernenergy.org">christenson@westernenergy.org</a></td>
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<td>May 11-12</td>
<td>Virtual Executive Planning Committee</td>
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<td>May 25-27</td>
<td>Virtual Power Quality School</td>
<td>Diana Zoren <a href="mailto:zoren@westernenergy.org">zoren@westernenergy.org</a></td>
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<td>June 2-3</td>
<td>Virtual Talent Management</td>
<td>Jessica Grant <a href="mailto:grant@westernenergy.org">grant@westernenergy.org</a></td>
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<td>June 3-4</td>
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<td>June 8-9</td>
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<td>Virtual Customer + Corporate Symposium Planning Meeting</td>
<td>Amy Nye <a href="mailto:nye@westernenergy.org">nye@westernenergy.org</a></td>
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<td>Aug 25</td>
<td>Virtual Western Utilities Financial Forum</td>
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<td>Sep 20-22</td>
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<td>Kris Taylor <a href="mailto:taylor@westernenergy.org">taylor@westernenergy.org</a></td>
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<td>Sep 27-28</td>
<td>TBD Annual Meeting</td>
<td>Anna Sanger Reed <a href="mailto:sangerreed@westernenergy.org">sangerreed@westernenergy.org</a></td>
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<tr>
<td>2022</td>
<td>Jan 30-31 Newport Beach, Calif. Board of Directors</td>
<td>Anna Sanger Reed <a href="mailto:sangerreed@westernenergy.org">sangerreed@westernenergy.org</a></td>
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<td>Mar 7-9</td>
<td>San Diego, Calif. Customer + Corporate Symposium</td>
<td>Amy Nye <a href="mailto:nye@westernenergy.org">nye@westernenergy.org</a></td>
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<td>Los Angeles, Calif. Operations Conference</td>
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<td>Amy Nye <a href="mailto:nye@westernenergy.org">nye@westernenergy.org</a></td>
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**2020 AT A GLANCE: BY THE NUMBERS**

- **+100 Annual WEI Programs**
- **+45 Unique Programs**
- **+107,000 Total Instructional Hours**
- **+6,300 Program Participants**

We host over 100 programs a year, from small-sized executive forums to large-sized industry conferences; from one-day meetings to five-day schools. Each year, our programs bring together over 6,300 energy professionals. Simply put, we offer something for everyone in the electric and natural gas utility industries. Each of our programs fall into one of the following four categories.
EXECUTIVE LEADERSHIP SUMMITS

ANNUAL MEETING

This three-day event brings together the natural gas and electric utility executive community to encourage discussion and foster new opportunities. Learn from subject matter experts regarding imminent opportunities and the challenges pressing utilities to adapt and flex in uncharted territories for best-in-class utility management. Topics covered in recent years include customer relations, global economic insights, new business models for utilities in a carbon constrained world, opportunities and challenges of big data, energy supply and demand forecasting, and visions for the utility of the future. This meeting coincides with the semi-annual WEI Board Meeting and the Business Acumen for Emerging Leaders team presentations.

BOARD OF DIRECTORS

This one-and-a-half day event provides a full-day educational session, a business meeting, and the opportunity to network with North America’s gas and electric utility executive community. Driven by the yearly theme, the agenda is developed by the WEI President and Board Chair to deliver provocative discussions and identifies strategic drivers that influence energy utilities in North America. Each year the Board of Directors convenes twice, once in January, and the second coincides with the WEI Annual Meeting in September. At this meeting, the Board of Directors convenes a business session to evaluate WEI’s accomplishments and determine the direction of the association.

BUSINESS ACUMEN FOR EMERGING LEADERS

An intensive training for high potential managers and supervisors through exposure to broad perspectives of the utility business, its interrelationships and successful leadership strategies. This program is designed by a utility-driven Curriculum Development Team, and directed by facilitators, and executive and alumni mentors. Program sessions are hosted by member utilities and topics are presented by executives, subject matter experts and formal instructors. The first four sessions focus on leadership development, industry perspectives, customer connections, communications and strategic planning. The program includes a capstone project which is delivered to industry leaders at the WEI Annual Meeting. Participants build a broad peer network that continues well into their future careers.
EXECUTIVE LEADERSHIP SUMMITS

Strategic executive-level programs and development opportunities for WEI Members.

BUSINESS ACUMEN ALUMNI SUMMIT

The Business Acumen Alumni Summit is designed to reconnect Business Acumen for Emerging Leaders alumni. The goal of the program is for alumni to continue their development, expand their network and share stories on leadership and industry trends. It will also be an opportunity to providing input and feedback to help improve the experience for the next wave of leaders in our industry.

EXECUTIVE PLANNING COMMITTEE

The Executive Planning Committee (EPC) is a distinctive group of senior energy leaders who meet annually to bridge the strategic vision of the WEI Board of Directors and Board Committees, with content and planning for individual programs. The EPC’s efforts culminate over two days, where they meet with their respective business sections of Gas Operations, Electric Operations, Customer Connections and Corporate Services, to address common issues across member organizations. Attendees work together on how to best combine efforts and leverage resources into creating educational track content at both the Customer + Corporate Symposium and the Operations Conference.

WOMEN IN LEADERSHIP: MENTORING + DEVELOPMENT

The utility energy workforce is typically only about 25 percent women, as compared to the general population where women make up roughly half of the total workforce. Organizational efficiency is characterized by a balanced workforce both in terms of skill sets and perspectives. This mentorship program addresses some of the opportunities and challenges that women face working in the energy industry, advocates for workplace inclusion and teamwork, and discusses critical issues related to attracting and maintaining a diverse workforce. Formal opportunities for mentorship provide women in the industry with support for increased retention and satisfaction. Mentors and mentees are matched up across companies, and then connect over a ten month period with two in-person meetings.
EXECUTIVE FORUMS

Peer-to-peer sharing around specific functional areas. Open only to WEI energy company members.

CHIEF INFORMATION OFFICER
Meets biannually
in March/April + September

CIOs navigate everyday challenges related to grid implementation, cybersecurity and data integrity. In addition to the natural leadership pressures of any executive position, CIOs lead the charge for building visionary plans to embrace emerging technology, oversee policy development, and direct the implementation of systems and processes for the control and exchange of information. As such, CIOs increasingly seek novel approaches to enhance efficiency, responsiveness, innovation and adaptability. This forum provides a unique opportunity for utility CIOs to come together in an exclusive peer environment to address these challenges.

CORPORATE COMMUNICATIONS
Meets biannually
in February + September

Internal and external communication professionals in the utility industry face a variety of challenges in supporting their organizations: strategic plans, particularly as the utility workforce undergoes significant transformation, communication channels multiply, and utilities face increasing competition. This semiannual forum provides a unique, collaborative space for leaders in corporate communications to discuss these challenges and communications best practices. Recent topics of discussion include executive communications strategy, communicating with employees in the field, crisis communication, branding for employee recruitment and onboarding, environmental stewardship communications, and resource mix communication strategies.

CORPORATE PERFORMANCE MANAGEMENT
Meets biannually
in March + September/October

Today’s energy businesses face increasing competition and must have a clear understanding of performance to constantly improve operational excellence and efficiency. Corporate Performance Management participants represent influential leaders in the strategic development and implementation of performance measurement systems, tools, and approaches, as well as metric development, assessment and reporting, and sustained performance improvement. Discussions focus on promoting a scalable performance culture in order to provide enhanced business results, and presentations feature case studies on benchmarking, performance measurement and reporting strategies, business transformation and change management.

CUSTOMER CONNECTIONS
Meets annually
in February/March

Customer-focused utility executives gather annually to discuss current topics and best practices surrounding pressing issues in their departments. Roundtable topics from recent offerings include CIS implementations, customer analytics, customer IT solutions, live chat, outage restoration communications, call center leadership, social media strategies, and employee development and morale.

ENERGY MANAGEMENT
Meets biannually
in May + October/November

Professionals in natural gas energy supply, transportation and storage gather for presentations and roundtable discussions focused on Western North America’s demand outlook and factors expected to influence the cost of delivering natural gas. This collaborative atmosphere, combined with the attendee’s high level of expertise, leads to complex and analytical discussions regarding long-term forecasts, international energy demand, LNG updates, the price of carbon, renewable developments, electric/gas convergence issues, and the influence of storage and infrastructure projects.
**EXECUTIVE FORUMS**

Peer-to-peer sharing around specific functional areas. Open only to WEI energy company members.

### FACILITIES + OFFICE SAFETY

Meets annually in June

This program is intended for Facilities Directors or the top manager responsible for facilities and office space reintegration plans and re-entry planning. In response to the COVID-19 pandemic, this forum will be a chance to collaborate and share information with other utilities on how they are approaching office workspace. Part of the agenda will focus on near-term issues of using physical spaces for the workforce such as work-place planning and management tools, restructuring public space, reducing, or protecting personal workspace, as well as challenges related to testing, HVAC, PPE and janitorial/food services. As we look ahead there will also be conversation around long-term strategy and planning for how utilities will balance remote work, human resources, technology, and office/facilities space needs in the next normal.

### GENERAL COUNSEL

Meets biannually in January/February + August/September

This forum provides a unique, collaborative space for engaged dialogue between energy company General Counsels. Content includes challenges common to all executives including managing legal teams, budget pressures, succession planning and risk management. In addition to sharing best practices for the traditional executive role, the program regularly invites guest speakers to discuss specific contemporary legal issues relevant to the energy industry and the effective use of outside counsel. Specific topics are chosen directly by program participants in advance of each meeting.

### HUMAN RESOURCES

Meets biannually in May + November

This semi-annual program provides a roundtable opportunity for human resource leadership to address contemporary, strategic issues in human resource management. Regardless of company size or structure, energy industry human resource professionals face complex challenges related to recruitment and retention, employee assessment and training, succession planning and maintaining safe and compliant business practices. The program considers strategic inclusions such as collective bargaining agreements, benefits, employee diversity, performance management, compensation policies and change management.

### INTEGRATED RESOURCE PLANNING

Meets biannually in April + October/November

An integrated resource plan (IRP) isn’t just a plan; it’s an involved process with multiple evaluation criteria that helps to determine both short- and long-term load growth. Through a broad analysis of supply-side and customer service options, an integrated resource plan comes into fruition. IRP professionals gather for peer support of this process, and to better understand the challenges facing electric and natural gas providers in the Western North America. Designed as a mix of interactive roundtable discussions and information-rich presentations, forum participants address topics such as resource management, data analysis and modeling, and stakeholder engagement.

### KEY ACCOUNTS

Meets biannually in April/May + October/November

Join key accounts directors and managers to share best practices, and develop creative solutions to current challenges. The meeting format features a keynote from the host utility and ample time dedicated to roundtable conversation for members to share information and effective strategies for managing key accounts. Breakout sessions are utilized to provide more focused and relevant conversation as needed. Overall program content covers a wide range of topics, including: alternative energy; customer communication and education; organizational approaches and metrics for managing KA departments; new customer programs and business development.
Designed for electric utility executives, participants engage in best practice roundtables to address electric distribution system and substation reliability and safety. Members share benchmarking and performance study results spanning safety, workforce management, infrastructure improvements and overall performance excellence. The small size of this program provides a unique environment for collaborative thinking, open discourse and building long-term relationships.

**OPERATIONS BUSINESS STRATEGIES - ELECTRIC**

Meets biannually in March/April + October

Renewable Gases including biomethane or RNG, hydrogen and syngas present an opportunity for members to reduce the carbon intensity of the gas streams provided to their end use customers. Join utility professionals responsible for carbon reduction efforts at their company as we discuss a wide range of strategic topics from policies, regulatory framework, safety and economics to gas quality and operational issues related to these efforts.

**RENEWABLE GASES**

Meets biannually in April/May + October

WEI’s Strategic Planning program provides a forum for members responsible for their company’s strategic plan to come together to discuss opportunities and threats, changing business models, tools and techniques for getting leadership to engage and act in strategic issues. This annual forum provides a collaborative space for members to focus on strategic issues and compare strategic planning processes at member companies.

**STRATEGIC PLANNING**

Meets annually in November/December
**TALENT MANAGEMENT**

Energy companies face core challenges to recruit, retain, develop and train their workforce. With changing demographics and a need to identify and develop talent from within, successful organizations are careful to invest in proven development programs for individual contributors and managers. This forum brings together employee development and training experts to share case studies and proven best practices.

**SUPPLY CHAIN STRATEGIES**

Focusing on the role of utility supply chain leadership, this forum provides an exclusive environment for strategic thinkers and policymakers to discuss comprehensive supply chain management responsibilities. Topics include category management, vendor and contract management, use of technology, and organizational structures and workforce management. Supply chains are increasingly complex and challenging to manage, yet are essential for maintaining compliance, incident preparedness and major project timelines.
This program will bring together senior leaders responsible for wildfire planning and mitigation strategies at WEI member companies for an interactive peer to peer session. We will focus on sharing and discussing best practices around strategies for planning, operations, technology and various other tactics to mitigate and plan for wildfires.

The Western Utilities Financial Forum, formerly known as the NW Utilities Financial Forum, is a place for senior accounting and finance leaders from around western North America to gather and share best practices related to working in the energy industry. Our leaders play a pivotal role in the strategic direction and growth of their utilities and this forum provides a unique opportunity to come together in an exclusive peer to peer environment to address challenges and explore best practices in all issues related to accounting and financial management.

Nearly 20 years ago the Western Region Mutual Assistance Agreement was adopted by many gas and electric utilities throughout Western North America to support one another in the event of emergencies affecting generation, transmission, distribution, or other business operations. Parties involved in the WRMAA meet twice annually to share best practices, discuss key emergency response issues. The fall meeting includes a business session to review the agreement itself, elect new members of the Executive Committee, and name the annual custodian. This program is open to signatories of the Western Region Mutual Assistance Agreement or by invitation.
## INDUSTRY FORUMS

*Peer-to-peer sharing for energy and service companies around broader functional areas.*

### CLAIMS + DAMAGE RECOVERY

This program focuses on sharing best practices and building relationships with other leaders in claims and collection management, and offers insights from guest speakers who have been expert witnesses in claims investigations. Discussions address a wide variety of issues around balancing the need to protect utility assets with the ever-increasing priorities of providing an excellent customer experience. Participants learn from industry professionals who provide services to our members, and discuss issues common to Western utilities such as fire and storm recoveries, inverse condemnation, settlement and negotiations, and proper record keeping.

**Meets annually in April**

### CUSTOMER + CORPORATE SYMPOSIUM

Join over 250 energy professionals to discuss the latest industry trends and best practices in corporate and customer services. The diverse mix of presentations, Q&A panels, roundtable discussions and networking allow attendees to share their experiences and develop contacts throughout the industry. Expect to gain applicable insights on a variety of topics including customer experience; human resources; emerging technology, products and services; community engagement; data and business systems; innovation; risk management; and change management. This program is an excellent professional development and organizational team-building opportunity.

**Meets annually in March**

### EMERGENCY RESPONSE + ASSISTANCE PRACTICES

Emergency preparedness and business continuity planning is crucial to a timely response to business disruptions whether they are caused by weather impacts, cyber attacks, or equipment malfunction. This forum provides an open discussion on pressing topics surrounding utility emergency planning and operations. Through this and the Western Region Mutual Assistance Agreement, leaders develop relationships that will prove beneficial to members in an emergency. The Emergency Response + Assistance Practices program is open to utilities and service providers.

**Meets annually in April**

### FLEET MANAGEMENT

This program provides fleet leadership professionals an opportunity to discuss best practices, and share new processes and technologies. Participants work collaboratively to select topics that are relevant to all organizations with vehicle and equipment fleets. Addressed are strategic questions surrounding staff management, alternative fuel technology, vehicle replacement policy, the role of fleet within an organization, and tactical solutions for managing ever-changing fleet operations and administrative functions.

**Meets biannually in February + August**

### HYDROGEN ENGINEERS

Hydrogen is one of the next steps in the evolution of the energy grid in North America as we strive to decarbonize and combat climate change. This program intends to connect technical professionals within the utility industry and allow them to begin to build a network of colleagues working within this ever-changing landscape. Engineers will share their experiences and questions concerning adding hydrogen to the suite of utility renewable gases.

**Meets biannually in April + October**
INDUSTRY FORUMS

INCIDENT COMMAND SYSTEM (ICS) LEADERSHIP

Emergency events and integrated response requirements are increasingly dependent on energy company operations to provide core support in emergency management situations. The National Incident Management System is a structure for management of large-scale or multi-jurisdictional incidents. It is being phased in at the federal, state and local levels. Eventually, any jurisdiction seeking federal Homeland Security grant money will have to demonstrate that it is NIMS compliant. Within a utility organization, the Incident Command System strengthens the company’s response to avoid emergencies developing into crises. WEI’s ICS Leadership program supports our Members as they build utility-based ICS training programs for their companies, using examples and sharing training materials to efficiently and effectively implement and maintain ICS in their organizations.

Meets annually, month varies

JOINT USE CONFERENCE

As new technology, new regulations and aging infrastructure continue to change the landscape of joint use, it becomes increasingly important for key stakeholders to foster open dialogue and collaborate to solve shared problems, focus on safety goals, and ensure the equitably of poles and other utility assets. Considered the premier joint use conference, content is designed for representatives from utility, telecomm, wireless and broadband companies; as well as consultants and service companies who deal with joint use, pole ownership and attachments. The conference format provides a unique mix of presentations, dynamic power table topics, vendor displays and networking opportunities to exchange information and best practices.

Meets annually in September

OPERATIONS CONFERENCE

The WEI Operations Conference brings together over 600 electric and natural gas energy operations senior leaders, managers, supervisors, and front-line employees for three days of education and networking, with breakout discussions for specific operations functions, including DUAL TRACKS: (1) Operational Leadership, (2) Workforce Development, (3) Safety + Health, (4) Safety Management Systems (SMS), and (5) Asset Management; GAS OPERATIONS TRACKS: (6) Damage Prevention, (7) NG Green Future, (8) NG D&T Emergency Response + Restoration, (9) NG D&T Integrity Management, and (10) NG Operational Excellence; and ELECTRIC OPERATIONS TRACKS: (11) Grid Hardening, (12) Electric Distribution, (13) Evolving Grid Operations, (14) Electric Substation, and (15) Electric Transmission. Track breakout sessions are complemented by thought-provoking general sessions with industry leaders and keynote speakers. This conference is a must for any professional in the energy business. Limited sponsorship opportunities are available.

Meets annually in April
Successful supply chain management relies on a well-developed infrastructure, appropriate tactical resources, and thorough analysis. This process is multi-faceted and involves solid relationships within the utility, as well as strategic relationships with vendors to mitigate risk to the overall supply chain. This forum offers an opportunity for supply chain procurement managers and specialists to come together with their industry partners and suppliers for roundtable discussions and expert presentations. Topics include KPIs, supplier relationship management, sustainability, and best practices in purchasing and contracting. CEHs are offered for CPSMs through the Institute for Supply Management.

WEI’s Project Management Forum brings together gas and electric utility project, program and portfolio management leadership and practitioners to discuss the latest industry trends and best practices. The diverse mix of presentations, Q&A panels, roundtable discussions and networking allow attendees to share their experiences and develop contacts in the similar roles throughout the utility industry. Expect to gain applicable insights on methodologies, techniques, tools, and change and risk management best practices related to project management. This program is an excellent professional development and organizational team-building opportunity.

Safety is a paramount issue within the utility industry. Safety professionals work tirelessly to manage risk, avoid incidents and ensure safety through a variety of programs and initiatives geared toward employees and consumers. This summit is designed for gas and electric utility safety professionals, and spans across three unique, topical tracks: Safety Strategy + Policy, Electric Safety Work Methods, and Gas Safety Work Methods. Content is designed to promote safety culture through discussions related to the education and training that can influence utility operations, as well as address some of the challenges and successes associated with developing strategy.

Secondary networks are vital to systems that support power needs in urban areas. These interconnected pathways improve reliability, but are also complex to inspect and maintain. This annual forum addresses the reliability, safety and protection challenges of spot networks and grid systems that comprise the secondary network. Designed as an open forum, attendees are encouraged to bring their challenges and opportunities for discussion and to share best practices. Attendees also get the chance to tour the local vaults of the host organization.
Celebrating how far women have come in the energy sector and addressing how far we’ve yet to go! Women are traditionally underrepresented in the energy industry. This program addresses some of the evolving opportunities and challenges that women face and advocates for workplace inclusion and teamwork across gender, racial, and generational demographics. Open to both women and men, Women in Energy Symposium participants join together to explore areas such as leadership, education, networking and mentorship. We strive to incorporate both professional development and industry evolution on the agenda. With a growing emphasis on cross-functional teams and diverse skill sets, this program supports utility directives to build a cohesive workforce.

UTILITY POLE + OVERHEAD SYSTEMS

This biennial program pairs informative educational sessions presented by industry experts with a trade show. More than 14 sessions are offered over two days to highlight new technologies, best practices and address challenges found with utility pole structures and related overhead systems. Engineers, operations and purchasing personnel from utilities and service companies from throughout Western North America have the opportunity to network at the interactive trade show open throughout the conference. The trade show features more than 40 vendors offering hands-on demonstrations of the latest pole products and innovations in the industry.

WOMEN IN ENERGY SYMPOSIUM

Celebrating how far women have come in the energy sector and addressing how far we’ve yet to go! Women are traditionally underrepresented in the energy industry. This program addresses some of the evolving opportunities and challenges that women face and advocates for workplace inclusion and teamwork across gender, racial, and generational demographics. Open to both women and men, Women in Energy Symposium participants join together to explore areas such as leadership, education, networking and mentorship. We strive to incorporate both professional development and industry evolution on the agenda. With a growing emphasis on cross-functional teams and diverse skill sets, this program supports utility directives to build a cohesive workforce.
SKILLS DEVELOPMENT

Hands-on training schools and workshops to teach essential skills. Open to energy and service companies.

DUAL UTILITY FUNDAMENTALS

WEI’s Dual Utility Fundamentals + Insights course covers the basics of the electric and natural gas systems. Topics include (1) Fundamentals of Electricity - generation, transmission, and distribution, (2) Customers and Distributed Energy Resources, (3) Natural Gas extraction, transmission, and distribution, (4) Customers and Usage, (5) Emerging Issues, and (6) How Utilities Make Money. The class is delivered virtually over two half-days and in a one-day format at the host utility’s chosen location. WEI provides nearly 100 customized Utility Fundamentals classes each year, hosted by WEI Member Companies on-site, to provide a unique, individualized training experience for their employees. Contact WEI for more information.

ELECTRIC UTILITY FUNDAMENTALS + INSIGHTS

This program provides utility and service company employees with a broad understanding of how the electric utility industry works and a better awareness of their own roles within their organizations. Topics include (1) Fundamentals of Electricity, (2) Western North American Electricity Markets, (3) How Utilities Make Money, (4) Generation Choices, (5) Customers + Emerging Opportunities, (6) Distributed Energy Resources, and (7) Integrated Resource Planning. The class is delivered virtually over two half-days and in a one-day format at the host utility’s chosen location. WEI provides nearly 100 customized Utility Fundamentals classes each year, hosted by WEI Member Companies on-site, to provide a unique, individualized training experience for their employees.

GAS UTILITY FUNDAMENTALS + INSIGHTS

This program provides utility and service company employees with a broad understanding of how the gas utility industry works and a better awareness of their own roles within their organizations. Topics include (1) Extraction + Pipelines, (2) Distribution Operations, (3) How Utilities Make Money, (4) Customers + Usage, (5) Regulations, Codes, and Safety, and (6) Emerging Issues. The class is delivered virtually over two half-days and in a one-day format at the host utility’s chosen location. WEI provides nearly 100 customized Utility Fundamentals classes each year, hosted by WEI Member Companies on-site, to provide a unique, individualized training experience for their employees.
HANDS-ON RELAY SCHOOL

This professional training course designed for relay technicians, electrical/power plant technicians, engineers and protective relay test specialists offers students the opportunity to exchange ideas, resolve problems in open forums, and learn preventative and corrective methods through hands-on labs. Eight tracks are available: Basic, Distribution, Transmission, Generation, Electromechanical, Integration/Automation, Automated Relay Testing and Theory. Students also attend six hours of open classroom lectures covering system protection topics, where they can select from 12 topic choices. The school is co-sponsored by Western Energy Institute and Washington State University. CEU credits available.

NORTHWEST ELECTRIC METER SCHOOL

With over 66 years of operation, the school curriculum addresses the need for quality technical training as it relates to metering, while also integrating fresh technological trends and perspectives. This course is designed to serve metering apprentices and journeymen in the electric utility industry by developing skills through expert lectures and hands-on laboratory training spanning the basics of metering theory, AMI and high-end meter applications. Students should select their preferred track according to their level of experience: Single Phase Metering; Polyphase Metering; Solid State Metering; Advanced Metering and Communications; and Hot Topic Roundtable. The school accommodates 260 students and is co-sponsored by Western Energy Institute and North Seattle College. CEU credits available.

POWER QUALITY SCHOOL

The complexity of the system that moves electric energy from the point of production to the point of consumption, combined with variations in weather, generation, demand and changing customer loads; provide many opportunities for the quality of the power supply to be compromised. This course provides students with the fundamental skills to facilitate, quantify, investigate, monitor and solve electrical system problems. Content is taught through a combination of presentations, exercises and unique hands-on labs. Building these skills allow utilities and their customers to save money in avoided equipment outages and damage, costly improper solutions, damage claims and lost production. CEU credits available.

WEI WEBINAR SERIES

This series of webinars are a free offering by WEI to keep our members engaged, updated and connected in the energy industry. The various webinars will be a collaboration with energy and/or service company providers which will be offered on a wide range of timely and relevant topics that provide value to our members.